

# 2017

## RATE CARD



**ANYTIMESOFTCARE**

**India Office**

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**Australia Office**

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Email: [info@anytimesoftcare.com](mailto:info@anytimesoftcare.com)

## RATE CARD: ANYTIME SOFTCARE

Thank you for choosing Anytime Softcare as your business solutions provider. Our long-lasting relationships with our clients are testimony to the quality of service we provide and the strong customer relationships we have built over many years. We appreciate the opportunity to work together and look forward to exceeding your expectations. Island Technologies provides many services to support your business. These services include: consulting and support for your business and IT operations, web and ecommerce consulting, design and development, database consulting, design and development and procurement and integration of the best hardware and software solutions to support your current and long-term business goals.

### SKILLS

### RATES/HOUR (USD)

SR.UI DESIGNER	10
JR. UI DESIGNER	7
SR. UX DESIGNER	12
JR. UX DESIGNER	10
SR. .NET DEVELOPER	15
JR. .NET DEVELOPER	12
SR. DATABASE ADMINISTRATOR	15
JR. DATABASE ADMINISTRATOR	12
SR. SOFTWARE TESTER	10
JR. SOFTWARE TESTER	8
SR.PHP DEVELOPER	8
JR.PHP DEVELOPER	6

**Fees:**

There will be minimum 2 Hour charge for a first-time consultation and/or service call. All work is billed in quarterly hour increments at our normal hourly rates, as stated below.

Anytime Softcare operates between 9am – 6pm, Monday thru Friday. All work performed outside of these hours including weekends and holidays is considered overtime. Weekday and Saturday overtime appointments are billed at 150% of our normal rate; Sunday and Holiday overtime appointments are billed at 200% of our normal rate.

**Key Note:**

The Emergency Response Rate is billed at a rate of 2 times the normal hourly rate when a client requests an "Emergency" appointment. An emergency is defined as an extreme problem with your computer systems resulting in an unacceptable level of downtime or immediate support is requested. Anytime Softcare charges a cancellation fee if you cancel an appointment with less than 24 hours' notice.

Cancellations must be communicated via email to [info@anytimesoftcare.com](mailto:info@anytimesoftcare.com) or via phone to 1800 419 3655. If a cancellation is made after hours, it must be made via email to ensure your message is routed to the appropriate team member. Cancellations with less than 24 hours' notice will result in a charge of 50% the length of booking, as estimated by the consultant. If consultant is en route for the appointment, you will be billed travel time. Anytime Softcare does provide a fixed –fee or retainer services agreement. These arrangements are agreed to in advance and in writing. If you require such an arrangement, please contact our office; we have many cost-effective options to choose from; which include discounted rates.

**Billing Procedures and Payment of Fees:**

Payment for Hardware, Software and/or Accessories is due upon receipt. Invoices are itemized and must be paid within thirty days of the date of the invoice unless other payment arrangements are agreed to in writing. A finance charge of 1.5% per month (18% per annum) will be assessed on all invoices past due thirty days (60 days from the date of invoice).

Once again thank you for choosing Anytime Softcare as your IT service provider. We look forward to doing business together.

**Acknowledged and agreed to by:**

Authorized Representative Name \_\_\_\_\_ Title \_\_\_\_\_

Authorized Representative Signature \_\_\_\_\_